

CLAIMS

What is claimed is:

1. A method comprising:
receiving configuration information from a database; and
generating a configuration file containing the configuration information.
2. The method of claim 1 wherein the configuration information is TelAlert configuration information.
3. The method of claim 1 wherein the database is a relational database.
4. The method of claim 3 wherein the database provides integrity to the TelAlert system.
5. The method of claim 1 wherein the configuration file is a TelAlert ini file.
6. The method of claim 1 further comprising periodically generating additional configuration files.
7. The method of claim 1 wherein the configuration information describe at least one business site.
8. The method of claim 1 wherein the configuration information describe at least one TelAlert server.
9. The method of claim 1 wherein the configuration information includes a contact.
10. The method of claim 1 wherein the configuration information includes a contact method.
11. The method of claim 1 wherein the configuration information includes a method type.
12. The method of claim 1 wherein the configuration information includes a contact group.

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13. The method of claim 1 wherein the configuration information includes a contact group member
 14. The method of claim 1 wherein the configuration information includes a schedule.
 15. The method of claim 1 wherein the configuration information includes a strategy
 16. The method of claim 1 wherein the configuration information includes a pager type.
 17. The method of claim 1 wherein the generation of the configuration file comprises creating at least one \$include file.
 18. The method of claim 1 further comprising:
compiling the configuration file into a compiled file at a later time.
 19. The method of claim 1 further comprising:
updating the configuration information through a portal.
 20. The method of claim 1 wherein the receiving is performed over a secure communication pathway.
 21. A machine-readable medium that provides instructions, which when executed by a processor, cause said processor to perform the following comprising:
receiving configuration information from a database; and
generating at least one configuration file containing the configuration information.
 22. The machine-readable medium of claim 14 wherein the configuration information is TelAlert configuration information.
 23. The machine-readable medium of claim 14 wherein the database is a relational database.

24. The machine-readable medium of claim 16 wherein the database provides integrity to the TelAlert system.
25. The machine-readable medium of claim 14 wherein the configuration file is a TelAlert ini file.
26. The machine-readable medium of claim 14 wherein the generating of the configuration file is performed periodically.
27. The machine-readable medium of claim 14 wherein the configuration information describe at least one business site.
28. The machine-readable medium of claim 14 wherein the configuration information describe at least one TelAlert server.
29. The machine-readable medium of claim 14 wherein the configuration information includes a set of one or more contacts, contact methods, method types, contact groups, contact group members, schedules, strategies, and pager type.
30. The machine-readable medium of claim 14 wherein the generation of the configuration file comprises creating at least one \$include file.
31. The machine-readable medium of claim 14 further comprising: compiling the configuration file into a compiled file at a later time.
32. The machine-readable medium of claim 14 further comprising: updating the configuration information through a portal.
33. The machine-readable medium of claim 14 wherein the receiving is performed over a secure communication pathway.
34. An apparatus comprising:
a database, the database to store configuration information; and
a configuration generator, the configuration generator to extract
configuration information over a communication pathway from the
database and generate at least one configuration file.

35. The apparatus of claim 27 further comprising:
a portal, the portal to provide access to a user to update the
configuration information.
36. The apparatus of claim 27 wherein the configuration information is
TelAlert configuration information.
37. The apparatus of claim 27 wherein the configuration information includes
a set of one or more contacts, contact methods, method types, contact
groups, contact group members, schedules, strategies, and pager type.
38. The apparatus of claim 27 wherein the database is a relational
database.
39. The apparatus of claim 27 wherein the database provides integrity to a
TelAlert system.
40. The apparatus of claim 27 further comprising:
a compiler to generate a binary configuration file after generation of the
configuration file.
41. The apparatus of claim 33 wherein to the generate a binary configuration
file is executed from a scheduling tool.
42. The apparatus of claim 34 wherein the scheduling tool is at least one
from a group consisting of a windows scheduler or a unix cron.
43. The apparatus of claim 27 wherein at least one configuration file is a
\$include file.
44. The apparatus of claim 27 wherein the communication pathway is a
secure communication pathway.
45. An apparatus comprising:
a storage device, the storage device to store configuration information;
and

- a processor coupled woth the storage device over a communications pathway, the processor to extract configuration information from the database and generate at least one configuration file.
46. The apparatus of claim 38 wherein the configuration information is TelAlert configuration information.
 47. The apparatus of claim 38 wherein the configuration information includes a set of one or more contacts, contact methods, contact groups, schedules, strategies, and pager type.
 48. The apparatus of claim 38 wherein the storage device is a relational database.
 49. The apparatus of claim 38 wherein the data store provides integrity to a TelAlert system.
 50. The apparatus of claim 38 further comprising:
a compiler to generate a binary configuration file after generation of the configuration file.
 51. The apparatus of claim 38 wherein to generate a binary configuration file is executed from a scheduling tool.
 52. The apparatus of claim 44 wherein the scheduling tool is one from a group consisting of a windows scheduler or a unix cron.
 53. The apparatus of claim 38 wherein at least one configuration file is a \$include file.
 54. The apparatus of claim 38 wherein the communication pathway is a secure communications pathway.